

# Cygnets Pre-School Parent Questionnaire Summary July 2017

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree
1. My child is usually happy at pre-school	88%	13%	0%	0%
2. Staff and children have good relationships	91%	9%	0%	0%
3. I am confident that my child would receive support if s/he was upset at pre-school	88%	13%	0%	0%
4. The pre-school is good at teaching my child to manage his/her personal life, health and wellbeing	88%	9%	0%	3%
5. The pre-school is inclusive and provides well for all children	88%	13%	0%	0%
6. Pre-school children usually behave well	75%	25%	0%	0%
7. Anti-social behaviour is dealt with effectively	81%	19%	0%	0%
8. Good work is praised/rewarded	81%	16%	3%	0%
9. The pre-school has high expectations of my child	78%	19%	3%	0%
10. My child has formed good relationships in pre-school and my child has had the opportunity to discuss any problems	88%	9%	3%	0%
11. I am provided with relevant information about what my child is learning in pre-school	78%	22%	0%	0%
12. I know how I can best help my child at home with their pre-school learning	84%	16%	0%	0%
13. I feel confident about the teaching and learning in the pre-school	91%	9%	0%	0%
14. I feel confident about how the pre-school is led and managed	91%	6%	0%	3%
15. The pre-school encourages my child to drink water regularly	78%	22%	0%	0%
16. The pre-school encourages healthy eating at lunchtimes	91%	9%	0%	0%
17. The pre-school encourages children to adopt a healthy lifestyle	78%	22%	0%	0%
18. The pre-school makes the interior attractive and welcoming	78%	22%	0%	0%
19. The pre-school is kept free of litter	84%	16%	0%	0%
20. The pre-school is welcoming to parents/carers and other visitors	91%	9%	0%	0%
21. The pre-school keeps me well informed about my child's progress	84%	16%	0%	0%
22. The pre-school keeps me well informed about what is happening in pre-school	91%	9%	0%	0%
23. I feel comfortable about approaching the pre-school with questions or a problem or a complaint	91%	6%	3%	0%
24. The pre-school asks for parent/carer views about pre-school issues	81%	16%	3%	0%
25. The pre-school takes account of parent/carer suggestions or concerns	88%	9%	3%	0%
26. Pre-school has a good reputation in the community	88%	13%	0%	0%

## Headlines

- **We have maintained a very positive picture with all parents agreeing or strongly agreeing with almost all statements**
- **Since last year we have seen large increases in the number of parents strongly agreeing with the following statements:**
  1. My child is usually happy at pre-school (up 10%)
  2. Staff and children have good relationships (up 13%)
  3. I am confident that my child would receive support if s/he was upset at pre-school (up 5%)
  4. The pre-school is good at teaching my child to manage his/her personal life, health, and wellbeing (up 10%)
  5. The pre-school is inclusive and provides well for all children (up 10%)
  6. Pre-school children usually behave well (up 8%)
  13. I feel confident about the teaching and learning in the pre-school (up 13%)
  14. I feel confident about how the pre-school is led and managed (up 8%)
  16. The pre-school encourages healthy eating at lunchtimes (up 13%)
  20. The pre-school is welcoming to parents/carers and other visitors (up 8%)
  21. The pre-school keeps me well informed about my child's progress (up 6%)
  22. The pre-school keeps me well informed about what is happening in pre-school (up 19%)
  25. The pre-school takes account of parent/carer suggestions or concerns (up 10%)
- **We saw a small drop in the number of parents strongly agreeing with the following two statements:**
  11. I am provided with relevant information about what my child is learning in pre-school (down 5%)
  12. I know how I can best help my child at home with their pre-school learning (down 5%)

## Improvements this year as perceived by parents

- Love the introduction of the end of year performance
- Like posts on school's Twitter showing weekly provision
- Outdoor area improved
- Fencing makes the outdoor area safer and more private
- Helping my child receive speech and language support
- Shelter over the outdoor play area is fantastic and I don't have to worry about my child being stuck inside on rainy days



## Wishes for the future

- Receive monthly reports
- Online payments system
- Social media presence of own
- Opportunities to go onto school field
- Know more about what my child does
- Further support my child through toilet training whenever possible



## Other Comments

- I think the pre-school is very good at treating each child as an individual
- I have always been impressed with all the staff